

Hyonic Limited Privacy Policy

Effective Date: 10th April 2024

Hyonic Limited ("we," "us," or "our") respects your privacy and is committed to protecting the personal information you provide to us. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website, located at www.hyonic.co.uk and www.hyonicpb.co.uk.

1. Information We Collect

We may collect personal information from you when you visit our site, fill out forms, contact us, or otherwise interact with us online. The types of information we may collect include:

- **Contact Information:** Name, email address, phone number, and mailing address.
- **Technical Information:** IP address, browser type, device type, and operating system.
- **Usage Information:** Information about your interactions with our website, such as the pages you visit and the time you spend on each page.

2. How We Use Your Information

We use the information collected to:

- Provide, operate, and maintain our website.
- Improve and personalize your experience on our website.
- Respond to your inquiries, requests, or feedback.
- Process transactions and manage your account, if applicable.
- Send promotional emails about our products, services, and updates, if you have opted in to receive them.
- Comply with legal obligations and protect our rights and interests.

3. Sharing Your Information

We do not sell or rent your personal information to third parties. However, we may share your information with trusted third-party service providers who assist us in operating our website, conducting our business, or servicing you, under strict confidentiality agreements. Additionally, we may disclose information if required by law or to protect our rights.

4. Data Security

We implement appropriate technical and organizational measures to secure your personal information from unauthorized access, alteration, disclosure, or destruction. However, please note that no electronic transmission over the internet or method of storage is entirely secure, so we cannot guarantee absolute security.

5. Cookies and Tracking Technologies

Our website uses cookies and similar tracking technologies to enhance user experience and gather information about visitors and visits. You can adjust your browser settings to refuse cookies; however, this may limit certain functionalities of our website.

6. Third-Party Links

Our website may contain links to third-party sites. This Privacy Policy does not apply to those sites. We encourage you to review the privacy policies of any third-party sites you visit.

7. Your Rights

You have the right to:

- **Access** the personal information we hold about you.
- **Rectify** any inaccurate or incomplete information.
- **Request deletion** of your personal information, subject to certain legal obligations.
- **Restrict processing** of your personal information, under certain conditions.
- **Object** to the processing of your personal information in some cases.

To exercise these rights, please contact us using the details below.

8. Updates to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated "Effective Date," and we encourage you to review the Policy periodically.

9. Contact Us

If you have any questions about this Privacy Policy or wish to exercise any of your rights, please contact us at:

Hyonic Limited

Email: steve.north@hyonic.co.uk

Phone: +44(0)7973 260069

Address: 26 West Hill Ave, Epsom, Surrey, KT19 8JU. UK.